



## **Release v2.1.3 is Live!**

***We wanted to let you know that the next upgrade to the Rainier software, v2.1.3, has been successfully released. Your website has already been updated and the next time you connect to the desktop the new version will be automatically installed.***

***\*NEW\**** Please join us for a webinar on the new release features at noon PST on Thursday April 8, 2010. This will be an online demo including a question and answer session. Here is the link <https://www1.gotomeeting.com/join/126959649> and call in information Dial (217) 287-4118 Access Code: 126-959-649.

## **Purpose of the Release**

The v2.1.3 release was focused primarily on improvements to selling merchandise in both the registration path or in the web store. Purchasing merchandise in the webstore has been changed completely and that improved method has been added as an option during registration. The release also includes integration for automatic shipping by our new merchandise fulfillment partner, dealing with sales taxes and shipping. The biggest changes in the release were behind the scenes with upgrades to the latest versions of LLBL Gen and Syncfusion. Although these won't be obvious we expect improvements in performance.

## **Web Site Changes**

**Enhancement** – Extensive improvements have been made to the way merchandise is displayed and purchased in the webstore. Purchasers will now click on the item which brings up a pop-up containing all the attributes (eg, price, description), selections (eg, size, color) plus the Add to Cart button. This new purchase path will also be available in most circumstances where merchandise is purchased during registration. The existing “Add-On” purchase path will still be available.

**Enhancement** – Instead of the current process where merchandise items had to be “Added-On” one at a time to every program, the ability to automatically offer an item in every registration path has been added. All that is required is selecting a check box on the merchandise item in the Desktop.

**Enhancement** – During registration, the new merchandise items that are available in every registration will now displayed as a list with images. Clicking on an image brings up the new functionality described above. Upon adding items to the cart the registrant is returned to the item list. Additional items may then be purchased and items that have already been added to the cart are clearly indicated.

**Enhancement** – Sales tax may now be charged and collected for merchandise.

**Enhancement** – Merchandise can now be “personalized” with text, etc added to the front or back. This personalization is captured at and billed for on an item by item basis. This allows printing a person’s name on the back of a sweatshirt for \$4 or adding a number to a custom jersey for \$7.

**Enhancement** – Automatic fulfillment of merchandise by our new partner including shipment directly to the purchaser for a fee. Rainier has partnered with a leading merchandise fulfillment company to offer a complete range of branded and private label products. Clients pay wholesale and sell for retail keeping all profits. Clients may choose a recommended selection of the top bestsellers at recommended prices or build their own custom offering. Purchasers pay for merchandise items that are then shipped directly to Purchasers so clients hold no inventory nor handle any items. Payment for merchandise, sales taxes and shipping flows automatically to the merchandise fulfillment partner with Client profits remitted twice monthly.

**Enhancement** – Google Adwords can now be added to all website pages via Global Content. This enables clients to set-up their own Google Adwords account and earn advertising revenues. Clients with Adword accounts can contact Rainier Help at [help@rainiersoftware.com](mailto:help@rainiersoftware.com) to set up this feature.

**Enhancement** – The Web Admin view has been enhanced so that all emails are sent out using our Strong Mail appliance and white list service. This allows the sending of emails from the Web view to be sent reliably and independent of the senders email client application.

**Enhancement** – The Terms of Service and Privacy Policy (that show automatically in the footer of each web page) have been updated to reflect the current regulatory environment. A new Refund Policy web page, now required by most credit card processors and merchant banks, was also added.

### **Rainier Desktop Changes**

**Enhancement** – A number of new attributes have been added to the merchandise items to support the new website features. This includes a check box to add the item automatically in all registration paths, support for front and back printing including the cost and support for sales taxes.

**Enhancement** – The merchandise product import has been enhanced to support the new item attributes and to add image import.

**Enhancement** - *Payment Gateway Transactions* – In support of direct supplier payments, the gateway name has been added to the Payment Gateway Transactions reporting grid.

**Special Note:** The Payment Gateway Transaction reporting grid is an ideal location to find all interactions with your payment gateway, whether declined or successful, ALL credit card transactions attempted can be found in this reporting grid.

**Enhancement** – The grids have been updated in numerous locations to add the new merchandise attributes and information.

**Enhancement** – All emails sent out via the web view on the website will now be stored and available throughout the desktop.

### **Bug Fixes**

As with every release, there are a number of bug fixes for issues reported by clients.

**#564** - *Export to Excel was returning a "File not Found" error.* This has been fixed.

**#565** - *Windows 7 64-Bit Unable to Import Programs.* Our software utilizes standard Microsoft ODBC Drivers to read CSV files when performing any IMPORT function. Microsoft changed the ODBC Drivers in the 64 bit OS removing the ability to use ODBC to read CSV files. The fix will first attempt to use ODBC, if that fails, it will use an internal algorithm to read the CSV file.

**#579** - *Grid Export functionality fails to open grid files.* Grid files will now open each time data is exported from the system.

**#587** – *Emailing to entire organization with large number of participants (15K+) was timing out.* The performance issue has been address in both the database procedure and inefficient list handling in the code.